**Congratulations on winning your Gold Trusted Service Award. It’s time to share your news.**

We’ve put together some social media posts for you to use across your social media channels to promote your win.

Don’t forget to add your own company name before posting, where we’ve indicated you need to do this in the text.

**LinkedIn**

1. We’re thrilled to announce that we have won the @Feefo 2024 Gold Trusted Service Award for excellence in customer service throughout 2023. We’d like to thank all our customers for sharing their feedback and ratings on Feefo and to everyone at <insert your company name here> for working hard to deliver excellent customer service, all year round. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

2. We’re over the moon to receive the @Feefo Gold Trusted Service Award for dedication to customer service in 2023. It means a lot to <insert your company name here> because it’s based on feedback from our customers. We love giving our customers a platform to have their voices heard and getting to know what they really want. We’re committed to delivering the highest quality of service in 2024. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

3. Did you know we recently won the @Feefo 2024 Gold Trusted Service Award for excellence in customer service throughout 2023? It’s another vote of confidence in our brand from our customers and has been a great way to recognise the hard work our team at <insert your company name here> puts in every day to offer a fantastic experience to all our customers. Thank you again to everyone who took the time to leave us a review. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

**Twitter**

1. We’re thrilled to announce that we have won the @Feefo\_Official 2024 Gold Trusted Service Award for excellence in customer service. We’d like to thank all our customers for sharing their feedback and ratings on Feefo #FeefoTrusted

2. We’re still celebrating our win of @Feefo\_Official 2024 Gold Trusted Service Award for excellence in customer service. It means a lot to us because it’s based on feedback from our customers, and we wouldn’t be here without them #FeefoTrusted

3. Did you know we recently won the @Feefo\_Official 2024 Gold Trusted Service Award? It’s a vote of confidence in our brand from customers and recognises the hard work our team puts in every day. Thank you to everyone who left us a review. #FeefoTrusted

**Facebook**

1. We’re thrilled to announce that we have won the @FeefoOfficial 2024 Gold Trusted Service Award for excellence in customer service throughout 2023. We’d like to thank all our customers for sharing their feedback and reviews on Feefo and to everyone at <insert your company name here> for working hard to deliver excellent customer service, all year round. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

2. We were over the moon to win the @FeefoOfficial Gold Trusted Service Award for our customer service in 2023. It means a lot to <insert your company name here> because it’s based on feedback from our customers. We love giving our customers a platform to have their voices heard and getting to know what they really want. We’re committed to delivering the highest quality of service in 2024. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

3. Did you know we recently won the @FeefoOfficial 2024 Gold Trusted Service Award for excellence in customer service throughout 2023? It’s another vote of confidence in our brand from our customers and has been a great way to recognise the hard work our team at <insert your company name here> puts in every day to offer a fantastic experience to all our customers. Thank you again to everyone who took the time to leave us a review. Find us on Feefo here: <https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD> #FeefoTrusted

**Instagram**

1. We’re thrilled to announce that we have won the @feefo\_official 2024 Gold Trusted Service Award for excellence in customer service. We’d like to thank all our customers for sharing their feedback and ratings on Feefo. #FeefoTrusted #CustomerService

2. We’re still celebrating winning the @feefo\_official 2024 Gold Trusted Service Award for excellence in customer service. It means a lot to us because it’s based on feedback from our customers, and we wouldn’t be here without them #FeefoTrusted #CustomerService

3. Did you know we recently won the @feefo\_official 2024 Gold Trusted Service Award? We’d like to thank every customer who left a review as a vote of confidence in our brand. The award has been a great way to recognise the hard work our team puts in every day to offer a fantastic experience to all our customers. Here’s to even more great #CustomerExperience in 2024. #FeefoTrusted

**Here’s some email copy that you can use to let your customers know about your win.**

We’re so excited to share this news with you – we've won a [Feefo Gold Trusted Service Award](https://www.feefo.com/search-reviews/search-results?trusted-service-winners=true&selected-award=GOLD) for our customer service in 2024!

The Feefo Gold Trusted Service Award is a stamp of approval when it comes to delivering excellent customer service. It shows that we’re putting customer service at the heart of what we do and is a recognition of our continued dedication to our customers. At a time when consumers are cautious with their spending to remain resilient to economic uncertainty, that’s a significant win.

To win this award, we had to collect at least 50 reviews between 1 January 2023 and 31 December 2023 and achieve a Feefo service rating of at least 4.5.

We couldn’t have done it without you, our customers, so we’d like to take this opportunity to thank each and every one of you for sharing your feedback and ratings with Feefo. We’re always listening to what you have to say and utilise your voices across our business.

This award is another vote of confidence in our brand from our customers. It means so much to us because it’s based on your honest, valuable feedback and, ultimately, keeping you happy is why we come to work each day.

We wanted you to know that we continue to be committed to listening to, understanding and responding to your feedback, and delivering the highest quality of service.

Thank you again to everyone who took the time to leave us a Feefo review. Here’s to more great customer service in 2024!